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Protecting the public's interest

THE Fiduciary Institute of South Africa (FISA) is a professional, non-profit organisation that represents fiduciary practitioners and sets high minimum standards for the industry to protect the public's interests.

Activities of FISA members include but are not restricted to the drafting of wills, administration of trusts and estates, tax and financial advice and the management of client funds. At May 2010 FISA had 22 member companies and nearly 600 individual members that collectively manage in excess of R200 billion, draft several thousand wills each year and administer some 40 percent of deceased estates handled by the Master's Office.

What can FISA do for me as a consumer?

By using an accredited FISA practitioner, you can rest assured that you are dealing with someone who meets rigid minimum standards in fiduciary competence, integrity and honesty and who also has the necessary administration systems to provide a professional service.

We are here to protect you. We are a self-regulating body with the powers to discipline members and revoke licences. You can lodge a complaint with us if a practitioner does not adhere to our ethical standards and we can help you resolve disputes in fiduciary matters. We will remain involved until the complaint has been resolved.

So if you are a member of the public, make sure you deal with a FISA-accredited practitioner. Visit our website to see a list of members and read frequently-asked questions at fidsa.org.za

Contact us To find out more about FISA please visit our website at www. fidsa.org.za or contact us at secretariat@fidsa.org.za