



Place Holds on accounts

- >Death certificate
- >Telephone/fax/email indemnity form

1.

2. Requirements for All Credit Balance Payments

- >Death certificate
- >Letter of Executorship/ Letter of Authority
- >ID of the deceased
- >ID of the executor/s
- >Power of attorney – (if applicable) – to include ID no's of all parties
- >ID of the person given power of attorney (if applicable)
- >Written instructions from the executor and signed
- >Proof of estate late account (cancelled cheque/ statement)
- >Telephone/fax/email indemnity form

Certificate of Balance / Tax Requirements

- >Death certificate
- >Written instructions from the executor and signed
- >Telephone/fax/email indemnity form

Certificate of Balance / Tax Requirements for surviving spouse

- >Death certificate
- >ID of the surviving spouse
- >Written instructions from the executor and signed
- >Telephone/fax/email indemnity form

If you request certificates first and thereafter the payment request, please still include the death certificate. This is due to the time period between the requests and docs get archived.

**ALL documents must be certified copies by a Commissioner of Oaths with the date and a true copy of original stamp.**

Kindly take note that all matters should be emailed to [NedbankDeceasedPayments@Nedbank.co.za](mailto:NedbankDeceasedPayments@Nedbank.co.za)