

Enquiries

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All Business Associations



South African Revenue Service

Pretoria Head Office
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Dear Business Associations

SARS WAGE NEGOTIATIONS DISPUTE AND IMMINENT INDUSTRIAL ACTION

This letter serves to inform you that SARS and its recognised unions, i.e. National Education Health and Allied Workers Union (NEHAWU) and the Public Servants Association of South Africa (PSA), is in dispute on its 2022 wage negotiations process.

The CCMA, on 13 April 2022, issued Picketing Rules, thereby entitling the unions to serve SARS with 7-days formal notice of strike action. SARS received such official notice of anticipated commencement of industrial action on 12 May 2022.

In terms of this notice, it is anticipated that SARS employees will be embarking on strike action on 25 May 2022.

This action may impact on our service delivery, however, SARS has proactively put necessary contingency measures in place, which will be activated in the event SARS and its unions have not managed to resolve the dispute and the unions proceed with their industrial action.

Notwithstanding, SARS' will endeavour to ensure our systems and processes are fully operational and will continue to provide requisite service to your taxpayer and traders as required.

We commit to keeping all stakeholders informed and will update our digital communication channels on an ongoing basis.

Should you as Business be aware of challenges please feel free to engage with my office.

Yours faithfully,

MARK KINGON
HEAD STAKEHOLDER ENGAGEMENT
24 May 2022