



GS: Estates

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Escalated Matters

- No outstanding matters

Process Matters

❑ Escalation of cases

- Old case numbers been used to escalate cases

❑ Automatic coding

- Link with Department of Home Affairs
- Link with Master

Education and Engagement

❑ Education Workshop

- Topics relevant to be covered on YouTube interventions

❑ Banking Details

- New risk valuation for banking details
- BANK IDENTIFIED RISK EVALUATION IN PROGRESS FOR TAX YEAR

SARS Digital Resources

- ❑ Contact Centre Number: 0800 00 7277
 - Between 08:00 and 17:00
 - Excluding weekends and public holidays

- ❑ Email ([Estate name, tax number, estate number and id number on subject line](#))
 - Contactus@sars.gov.za (non-dutiable estates)
 - Estateduty@sars.gov.za (dutiable estates)
 - pcc@sars.gov.za (tax practitioners)
 - estatesharevaluations@sars.gov.za (share valuation requests)

- ❑ Online Services
 - [Estates – South African Revenue Service \(sars.gov.za\)](https://www.sars.gov.za) (Estates)
 - <https://www.sars.gov.za/types-of-tax/estate-duty/> (Estate Duty)
 - <https://www.sars.gov.za/contact-us/make-an-appointment/> (make an appointment)
 - <https://www.sars.gov.za/individuals/i-need-help-with-my-tax/use-our-digital-channels/> (Report an estate)
 - [SARS Online Query \(8.5.0.0 \(PROD\)\)](#) (submit documents on a case number)

*Thank you
Re a leboha
Re a leboga
Ndza Khensa
Dankie
Ndi a livhuwa
Ngiyabonga
Enkosi
Ngiyathokoza*