City Power
Johannesburg

City Power Communications

OUTAGE UPDATE

Inner City SDC Outage Update

02 July 2025 **16:40**

Warning: The power system is constrained. We urge customers to reduce their electricity consumption to prevent overload.

The Service Delivery Centre (SDC) is actively addressing 613 open calls 455 of these are over 24 hours.

Central Substation: The power supply has been partially restored following a disruption at the Albert Street distributor, which impacted parts of Marshalltown, specifically Anderson, Albert, and surrounding streets. The outage is attributed to a blown mini-substation. Repairs are scheduled for tomorrow, Thursday, 03 July 2025. The team is currently busy with the procurement of the necessary materials to facilitate the repair process.

Cleveland Substation: Restoration efforts are currently at 97% completion following a disruption at the Denver/Benrose standby distributor, which has impacted customers in Denver and the surrounding areas. The repair work on the faulty cable for the remaining customers is progressing efficiently, with an estimated time of restoration (ETR) scheduled for 20:30 tonight, assuming all tasks proceed as planned.

Orchards Substation: Operators are facing unexpected delays in investigating the cause of the disruption affecting customers in the Orange Grove area. They plan to address the issue tonight, and the ETR will be communicated once the cause has been identified.