INVITATION

Pilot: Trust Online Registration System

The Masters acknowledge the ongoing challenges and stakeholder concerns relating to delays in the issuance of LOAs in respect of trusts. These delays have largely been attributed to the limitations of the current systems and processes used within the Masters' Offices. In response, the Department has embarked on a strategic initiative to modernise trust administration through the development of a new **Trust Online system**. This digital platform is designed to streamline processes, improve turnaround times, and enhance overall service delivery in line with our commitment to promoting access to justice. As a key stakeholder, you are cordially invited to the training and national activation of the Online system.

For participation in the pilot, you are required to bring the following:

- Your own device (laptop/tablet);
- Register your profile on https://dojonline.justice.gov.za prior to arrival

In light of the above, the Department extends this invite to the training and national activation of the Trust Online Registration System.

The details of the event are as follows:

Date: 15 July 2025

Venue: Virtual, Link to follow

Time: 10h30 – 13h00

For more information, please contact **Ms Thelma Setetemela** on:

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